

RETURN FORM



TJ Novelty Ltd
 Triq Dun Karm Schembri,
 Mosta MST 2440

Mail to: tjclaims@tjnovelty.com

Customer: _____
 Sales Order No: _____

Your delivery address

NAME: _____
 Street: _____
 Post Code: _____ City: _____
 Country: _____

RETURN DATE: _____
 Contact Name: _____
 Contact Phone: _____
 Email Address: _____

Would you like a: Credit Note Refund Exchange

Reason	Reference	Description	Colour	Qty	Unit Price	Total Price
<input type="checkbox"/>			≡			
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						



Indicate the reason for returning the goods in the first column, using the respective numbers below.

1. The item does not meet your demand.
2. Wrong item received.
3. The item presents a manufacturing defect.
4. The item was received damaged/broken.
5. Other reason

Return Conditions

With TJ Novelty, you have 10 days after confirmed receipt of your order to request a refund, credit note or exchange. Simply return the goods, at your cost, unused and in their intact original packaging. The claim will be processed only once the package is received at TJ Novelty and item received is intact. In case of a refund a restock fee of EUR15 will apply.

Additional Comments

Please enter reference no of product to be exchanged.	Reference	Description	Colour	Qty	Unit Price	Total Price